

SYLLABUS

Basic data of the subject	
Academic unit:	Faculty of Tourism and Environment/ Tourism and Hotel Management
Title of the subject:	English IV
Level:	Bachelor
Course Status:	Elective
Year of studies:	II
Number of hours per week:	4
Value of Credits - ECTS:	5
Course lecturer:	Anylë Shala
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Course description:	
	<i>This course focuses on developing communicative competence in the field of Tourism, as well as the improvement of the vocabulary and language that is used in work-related scenarios. The basic literature used during lectures is the book "English for International Tourism" which, in addition to having career-specific topics including hotel reservations, travel agencies, tour operators etc., also helps develop the four main language components: reading, listening, speaking and writing.</i>
Objectives of the course:	
	<i>The main objective of this course is the practice of the English language in work-related situations and environments. The units that will be discussed during lectures aim to equip the students with language skills that are necessary not only in a professional environment, but also in casual, everyday situations.</i>
Expected learning outcomes:	
	<p><i>Upon completion of this course, students should be able to:</i></p> <ul style="list-style-type: none"> • <i>have short conversations in English and use appropriate, career-specific language and vocabulary when doing so</i> • <i>listen to and understand conversations that include tourism-related terminology</i> • <i>write short texts using the vocabulary and grammar which is learned during lectures</i>

Contribution to the student load (which must correspond with learning outcomes)			
Activity	Hour	Day/Week	In total
Lectures	4	15	60
Theoretical exercises / laboratory	0	0	0
Internship	0	0	0
Contacts with teacher / consultations	1	15	15
Field exercises	0	0	0
Midterm, seminars and projects.	1	1	1
Homework	1	15	15
Studying (at the library or at home)	2	15	30
Final preparation for the exam	2	1	2
Time spent on evaluation (tests, quiz and final exam)	2	2	4
Projects and presentations	0	0	0
Total			127
Teaching methodology:			
	<i>The communicative approach will be used during lectures as it is thought to be the most successful method to learn a foreign language. This approach allows students to develop and enhance their language skills in various ways, e.g. questions and answers, discussions, description of events, people etc., different requests, comparisons etc.</i>		
Assessment methods:			
	<ul style="list-style-type: none"> - Attendance and participation in classroom activities: 10% - Midterm test: 30% - Final exam: 60% 		
Literature			
Basic literature:	English for International Tourism: Intermediate Students' Book by Peter Strutt. Pearson Education Limited. 2007.		
Additional literature:	Test your Business English: Hotel and Catering by Alison Pohl, Nick Brieger (series editor). Longman, 2002.		
Designed learning plan:			
Week	Lecture		
Week one:	<i>Prezantimi i lëndës, përmbajtja e planprogramit dhe literatura e nevojshme</i>		
Week two:	Careers in tourism Question forms; Jobs and duties, action verbs; Write a CV, apply for a job.		
Week three:	Destinations Present simple and continuous; Describing a destination;		

	Prepare a presentation.
Week four:	Hotel facilities Have/ Get something done, making comparisons; Hotel facilities, describing hotels; Compare hotels, write a hotel description.
Week five:	Tour operators Present perfect and past simple; Package holidays; Deal with a complaint; Write a letter of apology.
Week six:	Consolidation 1 Grammar review; Pronunciation: Word stress; Alphabet quiz
Week seven:	Dealing with guests Articles; Describing people; Misunderstanding; Deal with a complaint.
Week eight:	Testi gjysëmsemestral I
Week nine:	Travel agencies The future; The word <i>time</i> ; Telephone language; Take a telephone booking.
Week ten:	Hotel reservations Indirect questions; Reported speech; Text messaging; Conferences and conventions.
Week eleven:	Seeing the sights The passive; Places of interest; How Guinness is made; Recommended sights.
Week twelve:	Getting around Modal verbs; Checking in; Using a dictionary; Give directions and car hire bookings.
Week thirteen:	Eating out Countable and uncountable nouns; Quantifiers; Describe dishes; Recommend a restaurant.
Week fourteen:	Traditions Defining relative clauses; Vague language; Traditions, the theatre, public holidays; Describe a festival
Week fifteen:	Special interest tours Conditionals; Special interest tours; Exchange hobbies, sell a holiday, organize a three-day cruise. The hotel management game

Academic policies and rules of conduct:

Students must have the necessary materials and attend lectures regularly. They are also expected to participate in various discussions and activities during lectures.